

INTEGRATING DIRECTLY WITH AMERICAN'S NDC

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Who is this option for?

This option may be right for large travel agencies, TMCs, and technology providers who prefer complete control over their technology and have IT resources available to complete an integration project with American.

What are the benefits of a direct integration?

A direct integration offers more control and flexibility in how you deliver American's NDC content and functionality. You decide your timeline, what pieces to integrate, and how to enhance the user experience, whether it is an agency desktop application or a mobile booking tool.

This approach also enables you more flexibility in how you connect to the mid and back-office systems needed to run your business. American's NDC connection supports hundreds of pre-coded queues required by mid-office systems, along with electronic ticket and EMD issuance, and settlement via ARC/BSP.

What does a typical integration look like?

Integration starts with requesting access to American's NDC sandbox by emailing ndc@aa.com. Once you have login credentials, you will find everything you need to get familiar with the API and start development work.

Direct integrations typically take between 3 and 6 months of development work but may take longer depending on the complexity of your business. American's dedicated support team is here to assist you in building your project roadmap and answer questions along the way.

